

Dear Patient

Would you like to be a member of our **Patient Participation Group**.

The purpose of the Group is to establish an effective communication system between the Practice and registered patients that will assist in improving the health and well being of local residents:-

To communicate with local people and provide an interface between them and the **Upperthorpe and Ecclesall Medical Centres** to share information.

To gather the views of local residents by providing a means for patients to make positive suggestions about the Practice and their own healthcare.

To assist in the development of self help projects to meet the needs of local residents.

To encourage the participation of local residents in awareness raising sessions on a variety of topics.

To assist with the development of activities that will benefit the health needs of local residents.

To act as a first contact point for issues or concerns and provide feedback for the Practice – representing patients but also helping them to understand the Practice’s point of view.

To support the Practice in the continued raising of performance with regard to the Patient Surveys.

As we are intending to communicate to the patient group by e-mail, you will need to have a current email address.

If you are interested in being a member of our PPG, please complete your details below and hand this to the reception staff or email gill.kirby@nhs.net

Name.....

DOB

Email address

Regards

Mrs Gill Kirby, Practice Manager

